National Practitioner Data Bank-Healthcare Integrity and Protection Data Bank (NPDB-HIPDB)

Integrated Querying and Reporting Service (IQRS)
User Review Panel (URP)

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IQRS URP Introduction

- Name and organization.
- How you use the IQRS/ITP/QRXS.
- Main reason you agreed to join us today.

IQRS URP Objective and Mission

OBJECTIVE

- The IQRS URP is a forum in which users of the National Practitioner Data Bank (NPDB) and Healthcare Integrity and Protection Data Bank (HIPDB) can gather to openly discuss and/or express their ideas about past, present, and future IQRS/Data Bank operations.

MISSION

- The primary mission of the IQRS URP is to discuss the IQRS in order to recommend potential IQRS and Data Bank improvements; discuss current IQRS querying and reporting issues; and address NPDB-HIPDB operations.

IQRS URP Ground Rules

- Feel free to give us your thoughts. We invited you because we need and value your feedback.

- If you have a specific issue that does not concern the larger group we will be happy to discuss it off-line.

- We encourage you to interrupt the presenters with questions, but please don't interrupt each other.

- Please set your cell phone on silent.

- Let us know if there is anything you need to make you more comfortable.

October 2004 URP Suggested Enhancements

- The Data Banks have benefited greatly by ideas generated from URP meetings over the past several years. A number of ideas, recommended by past URP participants, have already been implemented; suggestions from the last URP are below:

1. **Historical Queries by SSN/License Number:**
   - Several IQRS users recommended that the Data Banks add Social Security Number (SSN), License Number, and User ID to the available historical query and report search criteria.

   Response: License Number and User ID will be added as an available search criteria May 2006. SSN will be added July 2006.

2. **Increase Historical Report Timeframe:**
   - Users commented that they occasionally need to view reports that extend back 15 years. These users would like to obtain historical reports submitted by their entity for longer time periods than currently supported by the system (four-year time limit).

   Response: Starting in May 2006, users will be able to view query and report data submitted after June 2000.

October 2004 URP Suggested Enhancements

3. **Query Responses Available Longer Than 30 Days:**

   – IQRS users would like query and report responses to be available for longer than the 30-day limit currently imposed by the system. Users would prefer having a time period of 45 to 60 days for which to view their responses.

   Response: This is being considered for future implementation.

4. **Enable On-Line Notification of Correction Reports**:

   – Some users would like to receive notifications of report changes on-line through the IQRS or via ITP (instead of receiving notice via U.S. mail).

   Response: This is being considered for future implementation.

5. **Expand Code List for Adverse Action Reports:**

   – Several users would like to see an expanded list of codes for Adverse Action Reports. The Data Banks will look at medical examiners codes (for criminal convictions) and look into expanding the Adverse Action Report code list.

   Response: This is being considered for future implementation.

October 2004 URP Suggested Enhancements

6. Different Levels of IQRS User Access:

– Entity administrators are interested in assigning different levels of IQRS access to entity users, such as "view only" or "view and update" IQRS access.

Response: This is being considered for future implementation.

7. Query Response Ordering:

– Several users would like to be able to sort and filter the query responses on the Query Status screen lists to more easily access their query responses. They would like to be able to sort by submission data and status. Currently the responses are sorted by submitter name.

Response: This was implemented in October 2005.